



BUSINESS ASSURANCE SERVICES

Transforming. Inspiring. Advising. Assuring

Who we work with

- Housing
- Healthcare
- Education
- Charities
- Government



The **tiaa** difference

TIAA is distinct from other providers because we are a specialist business assurance organisation rather than a general accountancy firm.



Why choose TIAA

At TIAA, we believe in building strong working relationships with our clients, no matter how big or small. With our Individual approach, we care about our clients and meeting their specific needs. We act with honesty and integrity at all times and truly want the best possible outcomes for our clients.

TIAA began trading in 1995, and since then, we have grown significantly. We have taken on the operations of several other business assurance providers, making us specialists in various sectors, and turning us into a nationwide operator with a multi-million pound turnover.

Originally formed by a consortium of housing associations to meet the specialist internal audit needs of the social housing sector, we are now one of the largest business assurance providers to this sector. Today we provide business assurance services across Housing, the NHS and Healthcare, Local and Central Government, Education, Charities, and blue light sectors.

Our success is underpinned by our commitment to corporate responsibility. We care about our clients, our staff and our community.

We are not a multi-national, faceless, impersonal organisation. We pride ourselves on being approachable and treating each client as an individual: you will never be just another number to us. Our clients will always be at the centre of everything we do. We know that each organisation we work with has their individual challenges and requirements. That is why TIAA never delivers a standard service, but a truly personalised one created in partnership with you.

From the very start, we will liaise closely with you to understand the particular risks and issues your organisation faces. TIAA's approach places you at the heart of our business, ensuring that our plans, our work, and our delivery are specifically tailored to you. We seek to earn your trust and loyalty, not only through the high quality of the service we deliver, but also through the strength of the personal relationship we build with you.

As our client, you will have our attention whenever you need it because we care about you.



What our clients say.....

“ *The audit provided the excellent level of reporting from the TIAA auditors. Comprehensive and well presented report.*

CHAIR OF AUDIT COMMITTEE



“ *Your teams input and work has brought material differences to how our internal team operate. Your brief was fully met and we thank you for giving us the information we need to have greater assurance over our fraud risk controls.*

**AUDIT CHAIR
NHS TRUST**

